AUTOMATION OF PROCESSES AND POSTAL SYSTEMS BASED ON CURRENT EXPERIENCE

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If we analyze the postal services of developed countries today, their activities are fully automated. In particular, users have free access to postal services, have the necessary technological equipment to provide postal services, and their activities are fully automated. Through the introduction of new information and communication technologies by the Uzbek Post, jobs will be automated and they will be connected to the corporate network of the Uzbek Post. This will speed up the service delivery process. This will improve the quality of services provided to the population. Automated workplaces should operate not only in urban and district centers, but also in rural post offices. Only then would the speed and quality of Uzbek postal services increase [1].

In the conditions of the modern information society, when the value of the transmitted information largely depends on the speed of its transmission, traditional means of communication, such as mail and telegraph, give way to faster and cheaper methods of delivering messages - mobile and 1P telephony, e-mail, other similar programs and applications and faxing. Nevertheless, the traditional postal service, telegraph and telephone do not give up their conquered positions, keep pace with the times, develop, offer new services to the population. Changes in the level of communication characterize, first of all, the development of technical progress, the society itself, the state [2]. Particular attention is paid to expanding the system of automated services based on today's requirements.

Analytical review of the current state and trends in the automation of processes in postal systems. It is shown that the analysis of the tasks and ways of improving and developing the SPS determines the need for the formation of the corresponding foundations of the theory, methodology and methods for solving problems of analysis, planning, parametric and structural optimization, synthesis and control of the SPS. It is noted that the adequacy of the results obtained is determined by the choice of models that should be based on the real nature of the processes occurring in the SPS. In this regard, it is necessary to be based on promising ATP and assess their future as the development of automated mail processing systems [3].

Over the past four years, the volume of press distribution by the joint-stock company "Uzbekistan Pochtasi" has decreased by 3 times, and its share in total press distribution is 13%. It was stressed at the meeting that officials should develop a press distribution system to support print publications, and launch an online subscription service for periodicals. The resolution of the head of state "On measures to radically improve the system of postal services" stipulates that from January 1, 2022, the procedure for licensing postal services in the territory of the Republic of Uzbekistan will be introduced. From December 1, 2020, the development of modern services, including "Hybrid mail" and courier services, banking, insurance and other services will be launched at all postal facilities in the country; By the end of 2021, the creation of a "National Online Trading Platform" that will allow "online" sales and delivery of products of local producers to customers, as well as the possibility of exporting goods to them; Introduction of self-service automated complexes (post offices) designed to receive postal items addressed to customers by the end of 2022; By the end of 2023 in order to create conditions for local producers to trade through e-commerce, gradually ensure the establishment of "Fulfillment Centers" in Tashkent, the Republic of Karakalpakstan and the regions. The postal services of each country also collided with the negative trends in the development of postal services [4].

In the digital economy, the most important thing is to create a single information space, with the help of which all automated management systems of an organization, enterprise, region, and the country as a whole will allow prompt and timely exchange of information, reduce

dependence on the human factor, allow monitoring the operation of all objects (equipment, workplaces, service departments, etc.) [5]. The paper-based method of processing information used in postal services is inefficient, especially when there is a need to process large flows of information, on the other hand, postal services are composed of enterprises and new methods and tools of effective centralized management are required. The use of automated information systems is one such tool.

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